

## Customer **Success Story**



## Hydraulic Dock Leveler Removal and Replacement Kraft Heinz Canada

Halton Hills, ON













Tarped off work area to prevent contamination.

## **Project Overview**

When Kraft Heinz Canada constructed a new warehouse in Halton Hills four years ago they went with an inferior competitor's dock leveler. However, after just four years these docks had already started to fail structurally.

This was due to a low-quality dock being used at 24/7 facility that had heavy use. Additionally, the dock was not configured for three-wheeled forklifts, which caused major dishing in the center of the dock plates. As a result, due to safety concerns, they decommissioned the dock from use until it could be replaced.

So, they contacted Northern Dock Systems to replace their docks with heavy-duty dock levelers that could keep up with their facility. Our team installed new higher-capacity Blue Giant Super hydraulic dock levelers. The Super model dock has 6" of beam spacing, compared to the traditional 8", for more support for three-wheeled forklifts.

In order to keep the operation the same, our installers tied the dock levelers in the existing combination control panels. As a result, the 200 employees at this facility did not need any new training to work the new docks.

Kraft Heinz Canada originally purchased 50 dock levelers to replace their failing ones. However, after the installation, they were so happy with our service and the Blue Giant docks that they immediately purchased 25 more dock levelers to replace the remaining.

## **Featured Products**

Hydraulic Dock Leveler (Super)



- Heavy-duty cylinders.
- Rust-resistant powder coat.
- A full hydraulic operation to automatically extend the lip.
- Simple operation with single
- NEMA4X operators.
- Less maintenance and wearable parts than mechanical models.





√ Improve safety ✓ Easy operation

√ Workplace productivity

✓ Long lasting