



## WORK ORDER #: WO135893



## EMERGENCY SERVICE

**Address:** 10-3510 29 Street Northeast, Calgary, AB T1Y 7E5

**Toll-free:** 1 (866) 601-1758 | **F:** (905) 625-0187 | **E:** [service@northerndocksystems.com](mailto:service@northerndocksystems.com)

### Customer Information

Calgary, T3B 5Y8  
AB, Canada

**Phone Number**

### Service Location




Calgary, T3B 5Y8  
AB, Canada

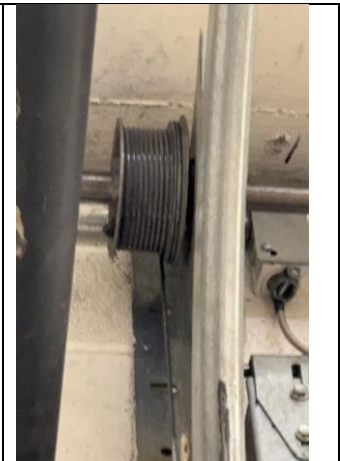
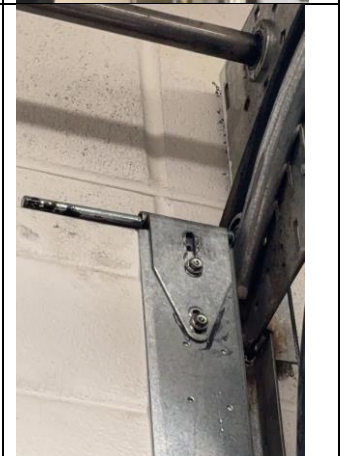
**Contact**  
Takura

### Service Details

<b>Created</b>	11/6/2024 8:09 AM	<b>Last Updated</b>	11/6/2024 3:25 PM
<b>Type</b>	Local Service	<b>Priority</b>	
<b>Status</b>	Completed	<b>Last Visit Date</b>	11/7/2024
<b>Next Step</b>	No Action Required – internal	<b>Field Specialist</b>	Morgan
<b>Primary Incident Type</b>	Door Service	<b>Signed By</b>	Takura
<b>Customer Asset</b>		<b>P.O #</b>	SYW5499312
<b>Scope of Work</b>	Main Dock Door - Door chain hooked on something and door no longer functioning electrically.		

## Execution Notes

	Details	Content
<p><b>Created On:</b> 11/6/2024 10:34 AM</p> <p><b>Created By:</b> Morgan</p>	<p>Loading dock door. 8'2" x 10' , OHD591.</p>	 A photograph showing a white overhead door (OHD) in a loading dock. The door is partially open, revealing a blue mat on the floor. To the right, there are stacks of blue chairs. The door has three small windows near the bottom.
<p><b>Created On:</b> 11/6/2024 10:35 AM</p> <p><b>Created By:</b> Morgan</p>	<p>Cable has come off the left side drum.</p>	 A close-up photograph of a metal drum and cable assembly. The cable is coiled around the drum, and there is some visible wear or damage to the hardware.
<p><b>Created On:</b> 11/6/2024 11:00 AM</p> <p><b>Created By:</b> Morgan</p>	<p>Loading dock door has a missing top 2" roller.</p>	 A close-up photograph of the roller mechanism of the dock door. The roller is mounted on a metal track. The top roller is missing, and the door is resting on the bottom roller.

<p><b>Created On:</b> 11/6/2024 11:10 AM</p> <p><b>Created By:</b> Morgan</p>	<p>Put the left side cable back onto the drum.</p>	
<p><b>Created On:</b> 11/6/2024 11:11 AM</p> <p><b>Created By:</b> Morgan</p>	<p>Installed new 2" long stem roller in the right side top fixture.</p>	
<p><b>Created On:</b> 11/6/2024 11:12 AM</p> <p><b>Created By:</b> Morgan</p>	<p>Lubricated all moving parts and adjusted the limits. Tested operation of door and safeties, operation is good.</p> <p>Repairs completed. No further action required.</p>	