



WORK ORDER #: WO136079



EMERGENCY SERVICE

Address: 415 Ambassador Dr., Mississauga ON L5T 2J3

Toll-free: 1 (866) 601-1758 | **F:** (905) 625-0187 | **E:** service@northerndocksystems.com

Customer Information

Mississauga, ON L5R 0G1 Canada

Phone Number:

Service Location

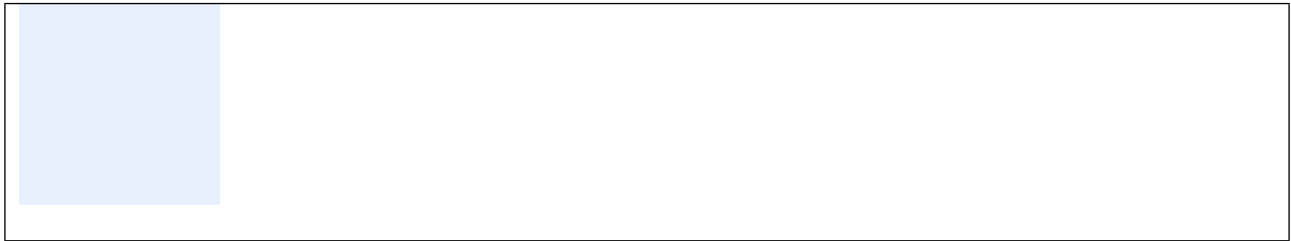
Bowmanville, ON L1C 3K7 Canada

Contact:

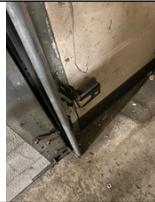


Service Details

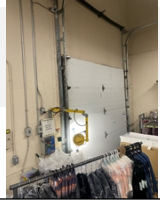
Created	11/11/2024 8:17 AM	Last Updated	11/11/2024 11:18 AM
Type	National Service	Priority	P4
Status	Completed	Last Visit Date	11/11/2024 11:18 AM
Next Step	Invoice Completed	Field Specialist	Cody
Primary Incident Type	Dock service	Signed By	
Customer Asset		P.O #	
Scope of Work	WAREHOUSE ROOM - Dock Equipment - Overhead door - 1. Emergency This morning we when opening the bay door it stopped working mid way. It is now stuck in the open position with no power to close.		

Signature



Execution Notes

	Details	Content
Created On: 11/11/2024 10:15 AM Created By: Cody	Work Performed Arrived on site checked in with customer and signed in on ServiceChannel app. Got access to shipping door that would not close by operator. Upon inspection found that the photoeye had been hit and fallen off of its mounting bracket and manual disconnect was partially engaged. Straightened mounting bracket and reattached the photoeye, educated the store employees on how to use the manual disconnect to allow them to open and close the door if the operator is not working. Added a pull rope to the door to allow them to operate it in manual mode.	
Created On: 11/11/2024 11:18 AM Created By: Cody	Photoeye fallen off its mounting bracket	
Created On: 11/11/2024 11:18 AM Created By: Cody	Photoeye reinstalled on mounting bracket	
Created On: 11/11/2024 11:18 AM Created By: Cody	Pull rope added to door	

Created On: 11/11/2024 11:18 AM	Door closed and operational	
Created By: Cody		